

DCH Volunteer Statement of Confidentiality

As a volunteer of DCH Health System, I understand that information which is obtained about a patient/customer is strictly confidential and has been declared legally. It may be given to another employee or volunteer only when it is necessary to do so in the performance of duty to the customer. This information must never be discussed with any other person.

I further understand that divulging such confidential information or any other department information deemed and explained by the Director of Volunteer, or Auxiliary Board as confidential may result in immediate discharge.

I further understand that I must understand and respect patients' rights as defined by the hospital and will be given to me in writing or on a CD at the time of orientation.

I further understand that through day to day working relationships, sensitive information concerning associates, employees, physicians, department managers, or hospital operations may be brought to my attention. This type of information is to be handled in a confidential manner also. If clarification or verification of the above information is needed, it may be obtained from the Director of Volunteer Services